

WENDY ANDERSEN

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July 2014 – Present: Midwest Operations Manager, China Shipping (North America) Agency Co., Inc.

- Managed Midwest container depots and chassis fleet
- Worked with domestic contractor to save empty reposition costs - \$3M
- Managed Export Rail Billing
- Maintained empty billing return volumes and destinations for USA
- Managed Import Rail Billing and IPI port drayage for Los Angeles ports – 80% of IPI total
- Established and maintained export VIP shipper pools
- Moved long-stay containers off site – collected \$30,000 in storage
- Supported Atlanta Intermodal staff with dispatching, customer service, EDI and equipment control
- Liaison with railroads
- On hired and off hired containers and chassis
- Travelled to Dalian, China to train staff to handle Export Rail Billing
- Travelled quarterly to Atlanta to train Intermodal staff

April 2000 – July 2014: Deputy General Manager, China Shipping (North America) Agency Co., Inc.

- Managed staff of 35 that handled Intermodal, Customer Service, Rail Billing, EDI and Equipment Control
- Worked with VIP accounts to insure SOP's were met
- Interviewed and hired staff
- Assisted Sales with Customer problems / solutions
- Attended Customer meetings
- Negotiated trucking rates
- Authorized rail storage charges
- Coordinated closing of Chicago office and transition to Atlanta
- Reviewed and approved vendor invoices
- Worked on committee that tested and implemented new USA computer system

August 1995 – April 2000: Logistics Coordinator, CP Ships Logistics, Oak Brook, IL

- Handled all import and export deliveries in Kansas City and St. Louis
- Updated container and chassis movement history
- Repositioned empty equipment

August 1993 – August 1995: Equipment Control Representative, Evergreen America Corp., Oak Brook, IL

- Dispatched export door deliveries
- Collected outstanding per diem and M&R charges
- Updated container activity and EDI errors

Education: Associate in Applied Science / Secretarial Science, Robert Morris College, Carthage, IL